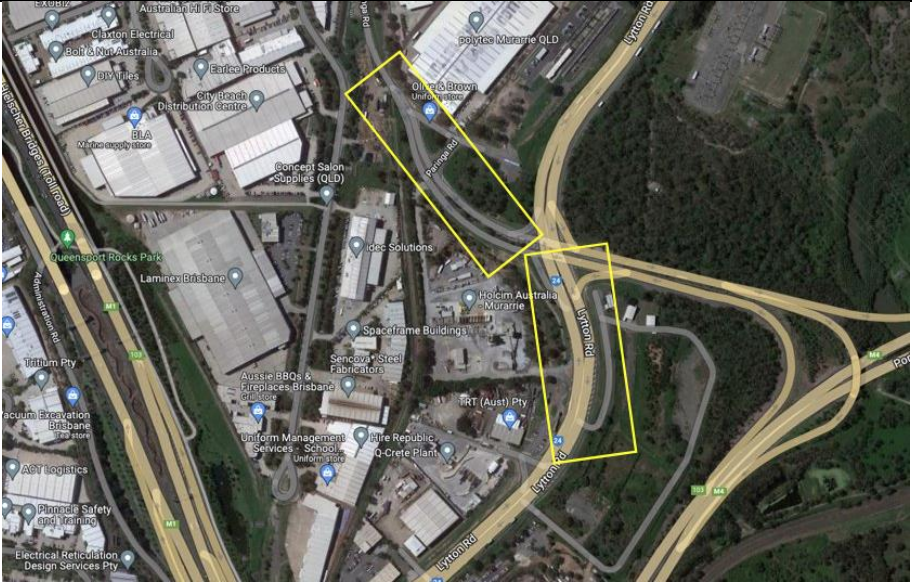


SundayMail Transurban
BRIDGE TO BRISBANE
14/09/25

10KM Start Line Information Tent Volunteer Brief

Thank you for volunteering at The Sunday Mail Transurban Bridge to Brisbane 2025. It is of the utmost importance that you, our participants and all spectators enjoy a safe and fun event. With this in mind, we ask that you take a few minutes to read over the following information.

DATE	Sunday 14 th September 2025
VOLUNTEER ROLE	10km Start Line Information Tent – In front of 7-Eleven (Lytton Road, Murrarie)
START TIME	5:00am - Please ensure that you sign in before the start of your shift.
FINISH TIME (approx.)	8:00am - Please do not leave your position until you have been signed off by your team leader. You are very welcome to join in the festivities at the finishers' village after your shift.
HOW TO GET TO THE VENUE	<p>Due to a number of road closures located around Brisbane please plan your route carefully.</p> <p>For access from the north side of Brisbane: The south bound lanes of the Gateway Bridge will be closed from 5am. Alternate bridges that will get you across the river are the Story bridge, William Jolly Bridge, Captain Cook Bridge, Victoria Bridge.</p> <p>For access from the south side of Brisbane: There are no major road closures on the southside of Brisbane however all road closures at the immediate start line will be reflected on Google Maps and Waze.</p>
PARKING	There is no onsite parking at the 10km start line. The best parking location is on the eastern side of Lytton road or Paringa road (highlighted in yellow on the below map).

	 <p>If you plan to arrive at the venue via ride share (uber, taxi etc.), the best drop off location is at Paringa Road (end of Lytton Road).</p>
GETTING THERE	<p>Please make sure you plan your route to the event. There will be a number of road closures in place on event day. All volunteers will receive free public transport on event day until 3pm. The road closure document can be found HERE.</p>
DUTIES	<p>Your responsibilities:</p> <ul style="list-style-type: none"> • To answer all questions you receive from participants. If you do not know the answer, please refer them to an EMSA staff member who will be located close by or call the Volunteer Coordinator on 0447 176 314. • Common questions will include transport options, toilet location, main stage location. Please familiarise yourself with this information. <p>Once arriving at the start line information tent, please familiarise yourself with the location of transport. Please also familiarise yourself with our website FAQ pages as 99% of answers will be found here.</p>
WHAT TO BRING/WEAR	<p>Please wear your official Bridge to Brisbane Volunteer shirt. This will be sent to your group leader or will be dropped off at the information tent for you. Please also wear comfortable closed in shoes. If you are working outside, please dress to the conditions (e.g. hat, sunscreen, etc.)</p> <p>If you are volunteering for a longer shift, please bring a snack to eat throughout the day.</p>
IMPORTANT CONTACTS	<p>EMS Australia (Volunteer Coordinator)</p> <ul style="list-style-type: none"> • (07) 3139 0398 (Pre-Event Day) / 0447 176 314 (Event Weekend) <p>Medical Command Centre</p> <ul style="list-style-type: none"> • 0421 003 720

EVENT SCHEDULE	<p>5KM Race</p> <ul style="list-style-type: none"> • 10:00am – Purple Elite Runners • 10:00am – Orange Runners • 10:10am – Pink Joggers • 10:10am – Pink Walkers <p>10KM Race</p> <ul style="list-style-type: none"> • 6:00am – Elite Sporting Wheelies • 6:10am – Blue & Red Elite Runners • 6:20am – VIP Charities (GOLD BIBS) • 6:25am – Green Runners • 7:00am – Yellow Joggers • 7:30am – White Walkers
MEDICAL	<p>MEDICAL INCIDENTS</p> <ol style="list-style-type: none"> 1. Report any incidents to your group leader immediately. 2. Refer participants to the First Aid Marquee which will be located at the starting point of both the 10km and 5km races, at the finish line and roving throughout the course. 3. For Medical Assistance, contact the Medical Command Centre on 0421 003 720 <ol style="list-style-type: none"> a. Survey the scene & ensure there is no danger b. Respond to the emergency i.e. minimise nearby hazards c. Note the participants name, participant bib number and location d. Record the incident i.e. record time, location, complete an incident report <p>SUSPICIOUS BEHAVIOUR</p> <ol style="list-style-type: none"> 1. In the unlikely event of any suspicious behaviour please alert your team leader as soon as possible. 2. Suspicious behaviour can be from the participants, or the general public can be anything from a bag or backpack left unattended or wearing a large jacket in warm weather or even a person acting irritated. 3. If you find an unattended bag/backpack <ol style="list-style-type: none"> a. Ask if anyone owns it b. If no one does, don't touch it c. Alert others to keep away

	<p>d. Contact Event Command 0417 741 468 if you don't get through contact the Venue Manager on 0472 597 539 and they will liaise with the appropriate authorities.</p> <p>NOTE: If you are ever in doubt call emergency services on "000"</p>
EXTRA NOTES	<ol style="list-style-type: none"> 1. No smoking is permitted within the food preparation and serving areas 2. All food preparation and serving staff are to regularly sanitize their hands and wear the gloves provided 3. There is to be no sitting on benches or other food preparation or storage surfaces 4. The event will continue in light and/or sporadic rain conditions. You will be contacted if the event doesn't go ahead due to weather or other unforeseeable event. 5. Please bring your mobile phone in order to stay in contact with organising staff, if required

For further questions please refer to the Volunteer Portal and for queries leading up to the event please call 1300 55 55 77.

Thank you for your support of The Sunday Mail Transurban Bridge to Brisbane. Without your time and effort, this event would not be possible!