

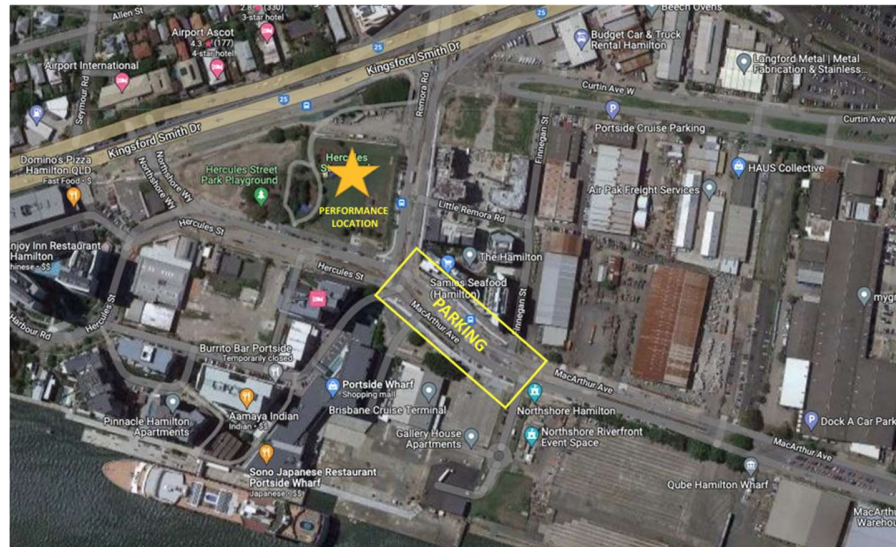


5KM Start Line Information Tent Volunteer Brief

Thank you for volunteering at The Transurban Bridge to Brisbane presented by Brooks 2026. It is of the utmost importance that you, our participants and all spectators enjoy a safe and fun event. With this in mind, we ask that you take a few minutes to read over the following information.

DATE	Sunday 13 September 2026
VOLUNTEER ROLE	5km Start Line Info Tent – Hercules Park, Hercules St, Hamilton
START TIME	8:00am - Please ensure that you sign in before the start of your shift.
FINISH TIME (approx.)	11:00am - Please do not leave your position until you have been signed off by your team leader. You are very welcome to join in the festivities at the finishers' village after your shift.
How to get to the 5km Start venue	Please make sure you plan your route through the TransLink Journey Planner to the event. There will be a number of road closures in place on event day. All volunteers will receive free public transport on event day until 3pm. The road closure document can be found here. For access from the north side of Brisbane: Your best option is to follow the <i>PINK Detour</i> which begins at Lomandra Drive, Sugarloaf Road, Holt Street, Curtin Avenue East, Fision Avenue West, Curtin Avenue West, Theodore Street and finally MacArthur Avenue. For access from the south side of Brisbane: Your best option is to also follow the <i>PINK Detour</i> by crossing the Gateway bridge (Northbound) and take exit 105 and turn right onto Kingsford Smith Drive, right onto Holt Street, Curtin Avenue East, Fision Avenue West, Theodore Street and finally MacArthur Avenue. Hint: To plan your trip ahead of time, you can open google maps on your browser, enter Hercules Street Park into the destination box and you can actually drag your route to the roads mentioned above.
PARKING	There is no onsite parking available at the 5km Start Line. This means that unfortunately we cannot provide you with a reserved parking spot on the morning of the event. Please find parking in surrounding streets and ensure to allow yourself plenty of extra time to do so.

Your best option for parking is on the Western End of Macarthur Avenue (as seen below). Please be aware of yellow lines and council parking restrictions.



HYGIENE

- Regularly clean your hands with fresh water and soap, or with the hand sanitizer
- If you are feeling unwell, please do not attend; stay at home. Please call-in advance if you are unwell so we can replace you.
- Wipe down your work areas often with the disinfectant wipes available.

DUTIES

Your responsibilities:

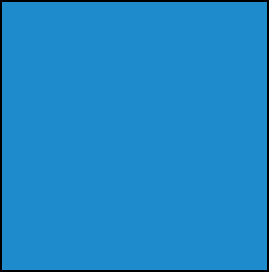
- To answer all questions you receive from participants. If you do not know the answer, please refer them to an Event staff member who will be located close by or call the Volunteer Coordinator on 0447 176 314.
- Common questions will include transport options, toilet location, main stage location. Please familiarise yourself with this information.
- Once arriving at the start line information tent, please familiarise yourself with the location of transport. Please also familiarise yourself with our website FAQ pages as 99% of answers will be found here.

WHAT TO BRING/WEAR

Please wear your official **Bridge to Brisbane Volunteer shirt and hat**. This will be sent to your group leader or will be dropped off at the information

	tent for you to collect on the morning. Please also wear comfortable closed in shoes. If you are working outside, please dress to the conditions (e.g. hat, sunscreen, etc.) If you are volunteering for a longer shift, please bring a snack to eat throughout the day.
EVENT CONTACT	Bridge to Brisbane Volunteer Coordinator • (07) 3139 0398 (Pre-Event Day) / 0447 176 314 (Event Weekend) Medical Command Centre • 0421 003 720
EVENT SCHEDULE	10KM Race Start Times • 6:00am – Elite Sporting Wheelies • 6:10am – Elite Orange Zone • 6:10am – Elite Red Zone • 6:20am – Gold Zone • 6:30am – Green Zone • 6:50am – Yellow Zone • 7:10am - Purple Zone • 7:30am – Pink Zone 5KM Race Start Times • 10:00am – Purple Elite Runners • 10:00am – Orange Zone • 10:05am – Gold VIP Charity Zone • 10:10am – Green Zone • 10:10am – Yellow Zone • 10:15am – Purple Zone
MEDICAL	MEDICAL INCIDENTS 1. Report any incidents to your group leader immediately.

	2. Refer participants to the First Aid Marquee which will be located at the starting point of both the 10km and 5km races, at the finish line and roving throughout the course. 3. For Medical Assistance, contact the Medical Command Centre on 0421 003 720 a. Survey the scene & ensure there is no danger b. Respond to the emergency i.e. minimise nearby hazards c. Note the participants name, participant bib number and location d. Record the incident i.e. record time, location, complete an incident report SUSPICIOUS BEHAVIOUR 1. In the unlikely event of any suspicious behaviour please alert your team leader as soon as possible. 2. Suspicious behaviour can be from the participants, or the general public can be anything from a bag or backpack left unattended or wearing a large jacket in warm weather or even a person acting irritated. 3. If you find an unattended bag/backpack a. Ask if anyone owns it b. If no one does, don't touch it c. Alert others to keep away d. Contact Event Command 0417 741 468 if you don't get through contact the Venue Manager and they will liaise with the appropriate authorities. NOTE: If you are ever in doubt call emergency services on "000"
EXTRA NOTES	1. No smoking is permitted within the food preparation and serving areas 2. All food preparation and serving staff are to regularly sanitize their hands and wear the gloves provided 3. There is to be no sitting on benches or other food preparation or storage surfaces



4. The event will continue in light and/or sporadic rain conditions. You will be contacted if the event doesn't go ahead due to weather or other unforeseeable event.

Please bring your mobile phone in order to stay in contact with organising staff, if required

For further questions please refer to the Volunteer Portal and for queries leading up to the event please call 1300 55 55 77.

**Thank you for your support of Transurban Bridge to Brisbane presented by Brooks.
Without your time and effort, this event would not be possible!**